



ISO 9001:2015 CERTIFIED

## STEP BY STEP ONLINE AUCTION GUIDE

The Online Auction site can be accessed through <https://ibid.kra.go.ke> and click login

Bidder is required to login using his iTax/ eCitizen portal login in order to participate in the bidding process

**Customs iBID**

**Login**

Please enter your details .|

A..X or P...X

Enter your password

Sign in with iTax

or

Sign in with eCitizen

Continue without Login

login with iTax  
/eCitizen login

Bidder is required to accept Terms and Conditions and Register payment and click Generate

[illegible]

Pop up Notification to prompt for 10 usd for Registration to participate



Dear LILLIAN, kindly check your email system at [lillian@worldnet.att.net](mailto:lillian@worldnet.att.net) for the e-slip to process the payment

If you want to process the payment with Safaricom M-pesa immediately, click the button below to generate an STK Push

Cancel Pay Now

Input Mpesa number and proceed

 **KENYA REVENUE  
AUTHORITY**

**M-Pesa Payment**



Lipa Na M-PESA

Confirm Phone No. then click 'Pay Now' to generate payment request on your phone.

Enter your MPESA PIN on prompt pop-up on your phone to complete the payment.

Phone Number:

Ref Number: 1120250000000095


Payment Amount: **1450.0** **Pay**

On the Home page Bidder can access user profile and items to Bid

**Customs iBID**


Auction Terms and Conditions Help Login

Bidding started on Friday, December 5, 2025



**15245/MB/CWH/23**  
Lot: 15245/MB/CWH/23  
Location: MOMBASA  
Reserve Price(KES): **2,500**  
Highest Bid KES 4000

[View Bid Details](#)



**15246/MB/CWH/23**  
Lot: 15246/MB/CWH/23  
Location: MOMBASA  
Reserve Price(KES): **3,500**  
Highest Bid KES 4000

[View Bid Details](#)

Time Remaining: 0 d 10h 8m 6 s

Ongoing Bids

**Search**  
**Lot Number / Description**  
  
**Price Range**  
0.0 - 3500.0

Click on view details to access Bid Information  
Enter Bid Amount Higher than Reserve Price.

15225/MBA/CWH/23



Lot Details

**Lot Number :** 15225/MBA/CWH/23  
**Customs Station :** MOMBASA  
**Goods Location :** MOMBASA PORT  
**Item Quantity :** 34022  
**Auction Ends On :** 2025-12-05

Bid Information

**Reserve Price:** KES 350.0  
**Current Highest Bid:** KES 0.0

Enter Your Bid Amount \*

KES



Place Bid




[Terms and Conditions Apply.](#)

On user Profile Bidder can Access {My messages, My Wallet, My Bids and Logout options}

## Update Bid on My wallet


Customs iBID

Auction Terms and Conditions Help   [Logout](#)

Lot	Reserve Price ( Ksh)	Bid Amount ( Ksh)	Leading Bid Amount ( Ksh)	Deposit Amount ( Ksh)	Status	Action
0501/MBA/CWH/24	120	400	400	100	Leading Bid	 Update Bid
15225/MBA/CWH/23	350	600	700	150	Outbid	 Update Bid
0501/MBA/CWH/24	119	400	400	100	Leading Bid	 Update Bid
Total				350		



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Back



Update Bid-Allows user to place a new Bid Amount and continue Bidding.

Customs iBID

Auction Terms and Conditions Help   [Logout](#)

Lot	Reserve Price ( Ksh)	Status	Action
15225/MBA/CWH/23	350	Outbid	 Update Bid
0501/MBA/CWH/24	119	Outbid	 Update Bid
0501/MBA/CWH/24	120	Outbid	 Update Bid

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**Update bid payment**

Lot Number  
**ACAEB494A2C4B53876692FCB418**

Reserve Bid Amount  
**350.0**

Current Bid Amount  
**600.0**

Highest Bid Amount  
**1200.0**

New Bid Amount  
**0**

Deposit amount (25%) is: **Kes 0**

NB: You can create your wallet anytime from your wallet tab.

[Update Later](#) [Update Bid](#)

Times Tower,  
Halla Selassie Avenue,  
P.O Box 48240-00100  
Nairobi, Kenya  
+254 204 999 999  
[ibidsupport@kra.go.ke](mailto:ibidsupport@kra.go.ke)

Customs Union

Shopping cart icon System allows Bidders to:

- To remove items on bidding list.
- Continue Bidding.
- Confirm the list once done.

1

Shopping Cart

2

3

Lot Number	Reserve price	Bid Amount	Deposit Amount	Action
15502/MBA/CWH/23	305	400	100 Ksh	Remove
Total		400	100	

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Continue Biding

Confirm

Checkout Details is displayed

User can either go back to Cart to continue Bidding or Checkout

✓

2

Checkout Details

3

Lot Number	Reserve price	Bid Amount	Deposit Amount
15502/MBA/CWH/23	305	400	100 Ksh
15506/MBA/CWH/23	900	950	238 Ksh
Total		1,350	338

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Back to Cart

Checkout

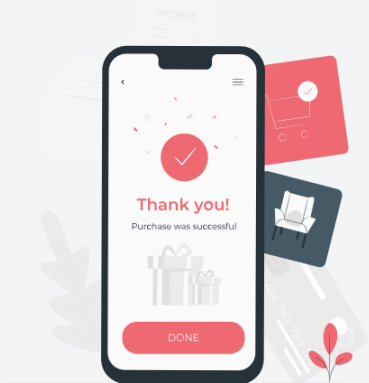
Bidder is notified of Bidding process complete

Complete!

- 
- 
- 3

 Complete

Your bid has been submitted



Your bid has been submitted