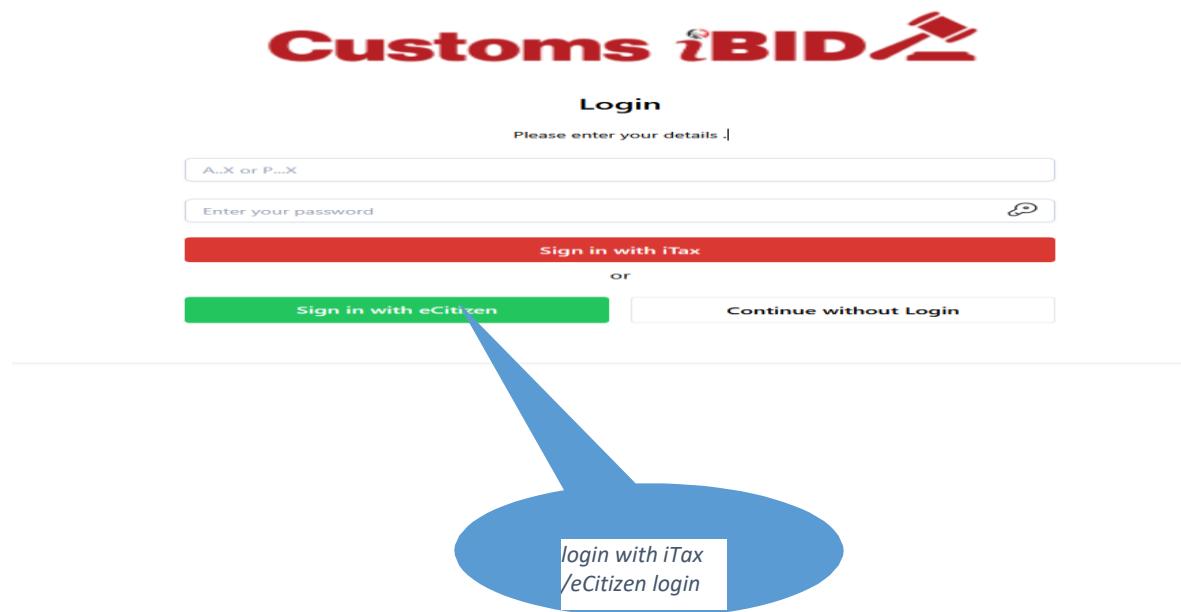




ISO 9001:2015 CERTIFIED

STEP BY STEP ONLINE AUCTION GUIDE

The Online Auction site can be accessed through <https://ibid.kra.go.ke> and click login
Bidder is required to login using his iTax/ eCitizen portal login in order to participate in the bidding process



Bidder is required to accept Terms and Conditions and Register payment and click Generate

Terms and Conditions

- By participating in the auction, you agree we will share your data with our eWallet partner provider for locking the deposit amount...
- Applicant must have a valid iTax credentials with an active e-mail account.
- An applicant shall pay a non-refundable fee of \$10 as an administrative charge to participate in the auction.
- An item is auctioned on "as is" and "where is" basis, as such a replacement request or refund shall not be applicable.
- KRA has the right to add or omit any lot prior to posting of bids at the beginning and during the auction but before closure.
- To participate in the bidding, you need to register for a wallet account and maintain it. Sufficient funds must be loaded to your wallet account before placing a bid on any item in the auction. 25% of your bid amount will be locked in your deposit which is in the wallet account, and that this deposit will be deducted from your wallet account and paid to the seller's bank account if you win the item. This locked deposit will be released from your wallet account if you are outbid by another bidder or if the auction is cancelled by the KRA. A successful bidder will receive their payment notifications via email immediately after the auction has been closed.

At the end of the auction the deposit amount (25% of the bid amount) shall be deducted from the wallet. The successful bidder shall make payment of the balance (75% of the bid amount).

Register payment

Pin Number

Name

Payment Type

Payment Amount

I agree to the Terms and Conditions

Cancel
Generate

Pop up Notification to prompt for 10 usd for Registration to participate



If you want to process the payment with Safaricom M-pesa immediately, click the button below to generate an STK Push

Cancel **Pay Now**

Input Mpesa number and proceed

 **M-Pesa Payment**



Lipa Na M-PESA

Confirm Phone No. then click 'Pay Now' to generate payment request on your phone.

Enter your MPESA PIN on prompt pop-up on your phone to complete the payment.

Phone Number:

Ref Number: 1120250000000095

Payment Amount: 1450.0 Pay

On the Home page Bidder can access user profile and items to Bid

Customs iBID

Bidding started on Friday, December 5, 2025

Auction Terms and Conditions Help Login


15245/MBA/CWH/23
Lot: 15245/MBA/CWH/23
Location: MOMBASA
Reserve Price(KES): **2,500**
Highest Bid KES 4000
[View Bid Details](#)


15246/MBA/CWH/23
Lot: 15246/MBA/CWH/23
Location: MOMBASA
Reserve Price(KES): **3,500**
Highest Bid KES 4000
[View Bid Details](#)

Time Remaining: 0 d 10h 8m 6s

Ongoing Bids

Search

Lot Number / Description

Price Range -

[Search](#) [Clear](#)

Click on view details to access Bid Information
Enter Bid Amount Higher than Reserve Price.



Auction Terms and Conditions Help 0 L...

15225/MBA/CWH/23



Lot Details

Lot Number : 15225/MBA/CWH/23

Customs Station : MOMBASA

Goods Location : MOMBASA PORT

Item Quantity : 34022

Auction Ends On : 2025-12-05

Bid Information

Reserve Price: KES 350.0

Current Highest Bid: KES 0.0

Enter Your Bid Amount *

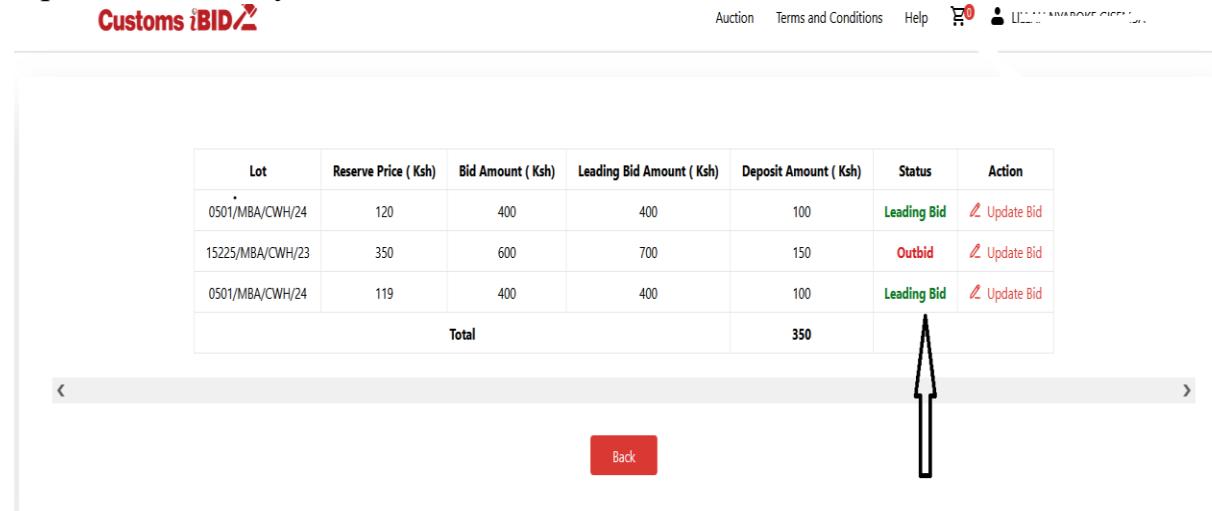
KES

Place Bid

Terms and Conditions Apply.

On user Profile Bidder can Access {My messages, My Wallet, My Bids and Logout options}

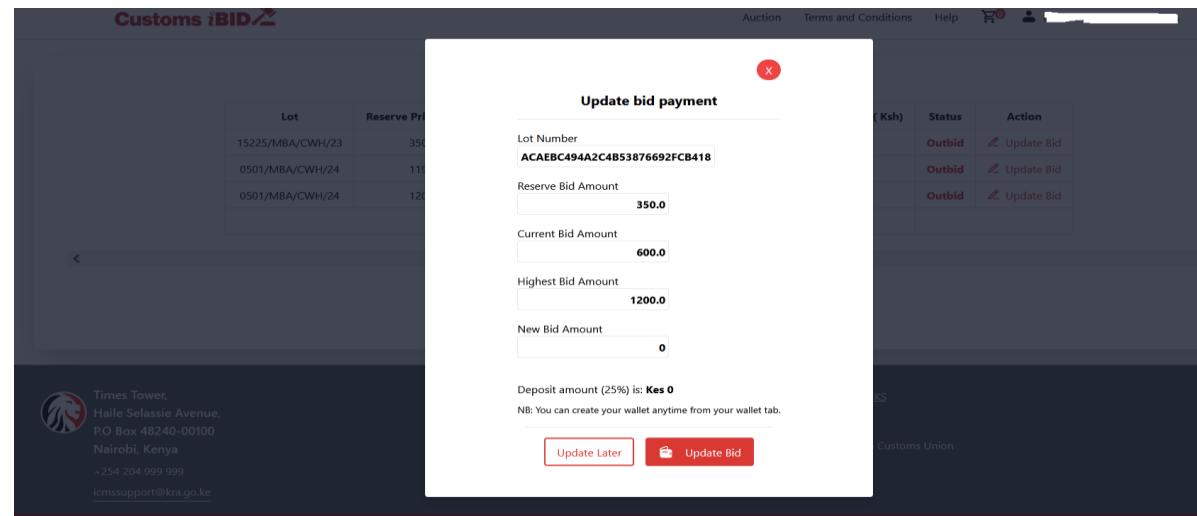
Update Bid on My wallet



The screenshot shows a table of bids with columns: Lot, Reserve Price (Ksh), Bid Amount (Ksh), Leading Bid Amount (Ksh), Deposit Amount (Ksh), Status, and Action. The 'Action' column contains links labeled 'Update Bid' with a red edit icon. A red arrow points to one of these links. Below the table is a red 'Back' button and a navigation bar with arrows.

| Lot | Reserve Price (Ksh) | Bid Amount (Ksh) | Leading Bid Amount (Ksh) | Deposit Amount (Ksh) | Status | Action |
|------------------|---------------------|------------------|--------------------------|----------------------|-------------|------------|
| 0501/MBA/CWH/24 | 120 | 400 | 400 | 100 | Leading Bid | Update Bid |
| 15225/MBA/CWH/23 | 350 | 600 | 700 | 150 | Outbid | Update Bid |
| 0501/MBA/CWH/24 | 119 | 400 | 400 | 100 | Leading Bid | Update Bid |
| Total | | | | 350 | | |

Update Bid-Allows user to place a new Bid Amount and continue Bidding.



The screenshot shows a 'Update bid payment' dialog box. It contains fields for Lot Number (ACAEBC494A2C4B53876692FCB418), Reserve Bid Amount (350.0), Current Bid Amount (600.0), Highest Bid Amount (1200.0), and New Bid Amount (0). Below the dialog is a table of bids with a red 'Update Bid' button. A red arrow points to the 'Update Bid' button in the dialog.

| (Ksh) | Status | Action |
|--------|--------|------------|
| 350.0 | Outbid | Update Bid |
| 600.0 | Outbid | Update Bid |
| 1200.0 | Outbid | Update Bid |

Shopping cart icon System allows Bidders to:

- To remove items on bidding list.
- Continue Bidding.
- Confirm the list once done.

Cart

1 Shopping Cart 2 3

| Lot Number | Reserve price | Bid Amount | Deposit Amount | Action |
|------------------|---------------|------------|----------------|--------|
| 15502/MBA/CWH/23 | 305 | 400 | 100 Ksh | Remove |
| Total | | 400 | 100 | |

< >

[Continue Biding](#) [Confirm](#)

Checkout Details is displayed

User can either go back to Cart to continue Bidding or Checkout

1 Checkout Details 2 3

| Lot Number | Reserve price | Bid Amount | Deposit Amount |
|------------------|---------------|--------------|----------------|
| 15502/MBA/CWH/23 | 305 | 400 | 100 Ksh |
| 15506/MBA/CWH/23 | 900 | 950 | 238 Ksh |
| Total | | 1,350 | 338 |

< >

[Back to Cart](#) [Checkout](#)

Bidder is notified of Bidding process complete

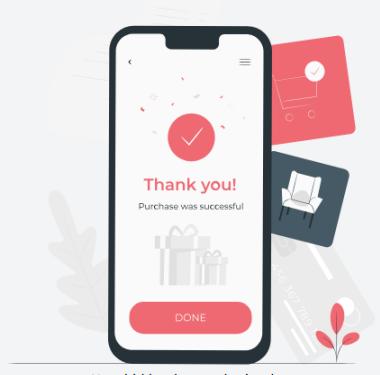
Customs iBID

Auction Terms and Conditions Help   [Logout](#)

Complete!

1 2 3 Complete

Your bid has been submitted



Your bid has been submitted

[Home](#) [My Bids](#)